



# HEALTH CARE & HOSPITAL



CUSTOMER CASE: STAVANGER UNIVERSITETSSJUKEHUS

**HelgeNyberg AB**



## “WE WERE ALL VERY IMPRESSED”

A highly functional logistics forms the base in order for a large hospital to work at its best. There are many long-distance transports taking place in extensive underground culverts, halls and corridors. The people at Stavanger Universitetssjukehus in Norway have great knowledge of that.

– During the autumn 2010, we started to evaluate our situation beginning with our need for material handling and transportations, says Yngve Mathisen, Section Manager at Stavanger Universitetssjukehus.

Among other things they required a new type of trolley for food transport between kitchen and hospital. The handling has during the years changed from being served from trays to serving from 18 different buffets. – The old trolleys were heavy and didn't fulfil the required function. We were looking for a lighter trolley, suited for transportation of the plastic boxes containing the semi-produced food delivered.

Several suppliers throughout Europe were contacted. Helge Nyberg had previously supplied the hospital with warehouse trolleys that they've been very pleased with. For example, they had a trolley from the seventies in good condition and still in use.

– Helge Nyberg presented a lot of different types of trolleys. They also proved specialists on transports for health care appliances. A tender document with demand specifications was distributed for procurement.

### Being flexible, easy and supple

Helge Nyberg fulfilled the demands. Among other things for the light trolleys that could handle elevator maximum load. The Hospital decided on 20 parcel trolleys for the internal food transportation. The trolleys' metal construction makes them easy to clean, which is very important to the Hospital. Also 12 grid trolleys were bought to be used for waste disposal and other material handling. High flexibility was a demand since there is a lot of waste to handle and sort in 25 different fractions. The trolleys are easily adapted to various needs by adjustment of the grids.

– We have also invested in a couple of fork-lift trucks, and picking trucks equipped

with an adapter that makes it easy to connect the old trolleys in a small train. Battery charging is also very supple. Instead of large installations on walls, the trucks are loaded with a charger not much bigger than a mobile phone, says Mathisen.

### In full use after 3 hours

Mathisen continues telling about how smoothly everything worked out: “One morning at nine o'clock, three weeks after order, two trailers arrived with the trolleys. At noon the same day, all food transport trolleys were in full use. We were very impressed and happy”. Helge Nyberg AB also came to check on the delivery, which is highly appreciated.

– We look forward to a long-time cooperation, since we found a partner who is flexible and offers a new way of thinking. It has been a tremendously positive journey from the start and onwards. Well-functioning logistics is an important base for a hospital to work at its best. Our current plans covers up to year 2020. And this is just the beginning, concludes a satisfied Yngve Mathisen.

### Stavanger Universitetssjukehus

The Hospital has over 6,500 employees and is one of four University Hospitals in Norway with doctors' education within several specialist areas. Stavanger is situated in a catching area of 330,000 people. At its position on the Atlantic coast the Hospital is an emergency hospital for the oil rigs out in the Nordic Sea, with an easily accessible helicopter platform with helicopters always ready to take off.

# THE SOLUTION FOR THE UNIVERSITY HOSPITAL IN STAVANGER



## 20 PCS PARCEL TROLLEYS FOR INTERNAL FOOD TRANSPORTATION

Different plastic boxes containing chilled food are placed in the trolleys. The transport goes from the kitchen, 10 km to the Hospital, where the food is distributed to the different departments.



## 12 PCS SHELF TROLLEYS WITH PICK-TRAIN CONNECTION

Distributes disposable goods. The pick-train connection enables material transportation in narrow spaces.



## 12 PCS GRID TROLLEYS FOR HANDLING WASTE AND OTHER MATERIAL

Different transports with waste are taken to recycling plants connected to the Hospital and then allocated in 25 different fractions.



## 2 PCS FORK-LIFT TRUCKS ERGOMOVER MODEL 607

With rear forks on the truck and an adapter, both pallets and manual goods trolleys can be transported. Slim design and low weight enables transportation in the Hospital's different elevators.



## 2 PCS PICKING TRUCKS ERGOMOVER MODEL 609

An adapter for pulling makes the truck very flexible. It can handle both trolleys for docking and trolley trains. Excellent for transportation inside a hospital.

## CONCEPT FOR MANY AREAS

Over 50 years' collective experience and knowledge of our customers' needs we have specialised in a number of areas. This allows us to offer the optimum solutions, the best service and the most secure collaboration.



### INDUSTRY & MANUFACTURING

Helge Nyberg operates in both light and heavy industries. We have industrial solutions for the entire material flow.



### E-COMMERCE & ORDER PICKING

With our long history and our location in a geographic area that is dense with mail order, and logistics and warehousing businesses, we have unique know-how and experience regarding order picking and third party logistics.



### HEALTH CARE & HOSPITAL

All industries have different requirements and specifications regarding materials and professional equipment. The strictly regulated health care sector has certain specific requirements. We can meet these requirements.



### AUTOMOTIVE & VEHICLE

The development of smart logistics is perhaps most advanced in the automotive industry. Helge Nyberg's solutions are part of this development.



### SERVICE & SUPPORT

Our truck and trolley solutions are not only ideal for transporting baggage or materials, for instance at airports and trade fairs. They are just as frequently used as wheeled service points by technicians and installers, for example in factories.



### LEAN SOLUTIONS

As specialists, we are happy to help you develop the most resource-efficient solution to your material handling needs – the right material, in the right place at the right time.

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